

ACCOUNT ENQUIRIES

Email - shire@koorda.wa.gov.au

Telephone - (08) 9684 1219 between 9.00am and 4.30pm.

Counter (Administration Office) - between 9.00am and 4.30pm.

PAYMENTS

- Payments may be made at the Office of the Shire as shown below. Cheques and Money Orders should be made payable to the Shire of Koorda. If bank notes are forwarded by post, the letter should be registered.

- **Where no election has been made to enter into an Instalment Option or alternative arrangements made, and where Rates and Service Charges remain outstanding 35 days after the date of issue, Legal Action may be taken for their recovery.**

- All costs associated with the Legal Action are recoverable from the Ratepayer and will be added to the account.

PAYMENT OPTIONS

- Ratepayers have the option of paying Rates and Charges by way of:

1. Payment in full by the due date.
2. Payment by instalment.

- Where the instalment option is taken, rate accounts shall be levied with an additional "Instalment Charge." Details of this charge are contained on the front of the notice. When paying instalments, Cheques and Money Orders should be made out for the exact amount on the instalment and should be paid by the due date to avoid penalty interest.

NOTE: Payment of the first instalment shall include all arrears outstanding from previous years.

INTEREST ON OVERDUE RATES

In accordance with section 6.51 of the Local Government Act 1995, an 11% pa penalty interest charge will be levied on a daily basis on all Rates (GRV, UV or Sewerage) unpaid after the due date. (Penalty interest does not apply to current rates due by registered Pensioners or Seniors). Penalty interest on overdue Emergency Services Levy is calculated at 11% pa on a daily basis.

PROVISION FOR VALUATION ENQUIRY

A property owner may lodge an enquiry against the valuation of a property within 60 days from the date of issue of the rate notice. Please go to Landgate's website www.landgate.wa.gov.au or call direct on (08) 9273 7373. Rates must be paid as assessed, irrespective of whether an enquiry has been lodged. Any reduction in valuation and therefore rates as a result of a successful enquiry will be refunded. Each rate notice details the property status (vacant or improved). If you believe that the property status is incorrectly shown, please advise Shire's Rates section.

INTERIM RATES

The Shire may be required to issue interim rates during the course of the financial year. The reasons for this are subdivision of land, amalgamation of land, an error with the valuation, completion of a new building, additions to existing building or demolition or improvements. Sometimes the reason is simply the annual rate notices was issued on an incorrect or out of date valuation. When the latest valuation is received from the Valuer General, the Shire is required to reassess the rates for the current year, and in some cases for a previous year.

CHANGE OF ADDRESS

Please advise the Shire promptly of any changes to your postal address. There is an obligation on property owners to ensure that the Shire has the correct address by completing the below slip and returning to the office in person or via post (Shire of Koorda, PO Box 20, Koorda WA 6475) or email notification to shire@koorda.wa.gov.au



CHANGE OF OWNERSHIP OR ADDRESS - PLEASE SHOW CURRENT DETAILS BELOW

PLEASE TICK (✓): CHANGE OF ADDRESS CHANGE OF OWNERSHIP

NAME(S) IN FULL _____

ADDRESS _____

POST CODE _____

DATE OF SALE _____ MOBILE/PHONE _____

SIGNED _____ DATE _____

SIGNED _____

(ALL OWNERS TO SIGN)

NOTICES

PENSIONERS AND SENIORS

Eligibility provisions for any person seeking to register with the Shire for rates concessions:

* must be an owner and occupier of the rateable property at 1 July or earlier, and

If a Pensioner, either

* must receive a pension AND hold a current Pensioner Concession Card or State Concession Card or

* hold both a Seniors Card issued by the Office of Seniors Interests AND a Commonwealth Seniors Health Card; or

If a Senior: hold a Seniors Card issued by the Office of Seniors Interest.

If you believe you are entitled to either concession, please contact the Water Corporation on 1300 659 951 or online <https://www.watercorporation.com.au/my-account/i-want-to/concessions>

Seniors who meet the eligibility criteria are entitled to claim a rebate on the Emergency Services Levy of up to 25%, rates of up to 50% (subject to capping) and if applicable Sewerage of up to 50% (subject to capping). The option of deferment is available (criteria to be met).

Pensioners who meet the eligibility criteria are entitled to claim a rebate on the Emergency Services Levy of up to 50%, rates of up to 50% (subject to capping) and if applicable Sewerage of up to 50% (subject to capping). The option of deferment is available (criteria to be met).

If your circumstances change - particularly with respect to your ownership or occupation of the property, or eligibility as a Pensioner or Senior - you MUST give notice IMMEDIATELY to the Shire so the registration can be amended or cancelled.

Eligible Pensioners and Seniors have until the 30th June of the rating year to pay the required amount in order to receive the rebate. Only 100% Pensioners are entitled to defer their Rates, Emergency Services Levy and if applicable Sewerage by paying off the other charges by 30th June of the rating year. If you would like further information please contact the office on (08) 9684 1219.

The rebate applicable to Pensioners and Seniors is provided by the State Government (State Revenue).

BUSH FIRE ACT

It is important that the provisions of the Bush Fire Act be observed. Details of your responsibilities may be obtained from the Shire. There is a copy of the Bush Fire Act in the attached Rate Information package and on the Shire of Koorda Website - www.koorda.wa.gov.au/the-shire/notices/annual-fire-break-notice.aspx

EMERGENCY SERVICES LEVY

The Emergency Services Levy is a compulsory charge by the State Government for all property owners. The Emergency Services Levy (ESL) funds Western Australia's (WA) fire and emergency services, including all career fire stations, volunteer fire brigades, State Emergency Services (SES) units and the multi-purpose volunteer emergency services units. For further information please call DFES on 1300 136 099 or visit www.dfes.wa.gov.au. Pensioner and Seniors who are eligible for a concession on rates will also be entitled to a similar concession on the Emergency Services Levy.

CHANGE OF OWNERSHIP

Under the provisions of the Local Government Act, when a person (whether as principal or agent) sells or disposes of land, the owner/agent must advise the Shire in writing within 21 days of the change of ownership, giving full details of the purchaser. If no agent is involved then a photocopy of the certificate of title is required to amend the ownership. Please fill out the below slip and ensure all owners of the property have signed and return to the office.

METHODS OF PAYMENT



Via Electronic Funds Transfer (**ACC: Shire of Koorda**)

BSB: 633-000 ACC: 153-457-353

Reference: Assessment Number and Surname



In person at the Shire Office. Located on the Corner of Allenby and Haig Streets, Koorda.

(Cash, Cheque and EFTPOS facilities are available)



By mail addressed to:

Shire of Koorda, PO Box 20, KOORDA WA 6475
(Cheque and Money Orders accepted)



Call the Shire Office on (08) 9684 1219 and pay via Credit/Debit Card. (Office Hours: 8.00am to 4.30pm)



Information on your BPAY details are provided on the front of the notice.